

PETERSON AFB PHARMACY UPDATE: 23 JUNE 2020

Effective Monday, 29 June 2020, Peterson AFB will discontinue the drive-thru/curbside pharmacy service located in the Base Exchange (BX) parking lot and pharmacy services will resume inside the BX Pharmacy. The pharmacy staff, along with hundreds of volunteers from all units across the Front Range were instrumental in dispensing more than 43,000 prescriptions since 8 Apr 20. More importantly, they were key to ensuring Peterson AFB Pharmacy services were not curtailed to customers.

The COVID-19 pandemic is not over. You can expect to see the following at the BX Pharmacy starting 29 June.

- a greeting table to queue customers
- a COVID-19 symptoms screener. Customers that meet the criteria will be asked to wait in a designated parking zone where a staff member will assist with prescriptions
- 6-foot spacing interval for customers queued in line waiting to receive prescriptions
- a closed waiting area – customers waiting for urgent/emergent prescriptions will not be allowed to gather in the immediate area

Pharmacy Operations:

- Hours of operation: Monday-Friday: 0800-1600
- To pick up refills/new prescriptions: visit the greeting table
- To get assistance with activating prescriptions submitted electronically (if unable to call 719-556-6200 to activate): visit the greeting table
- To drop off hard copy/paper prescription from off-base providers: use the drop box across from greeting table (only available during duty hours)

Turnaround times for prescriptions:

- New:
 - Urgent/Emergent medications: 2 hours (cut-off for same day pick-up is 30 minutes before closure)
 - Routine/maintenance medications: 2 duty days
- Refills:
 - 2 duty days (*following pick-up date/time instructions from the refill line, text notification, or TRICARE Online will assist in practicing social distancing for all customers*)

Following social distancing guidelines and wearing face coverings when visiting the Pharmacy is key to helping preserve a healthy community. The pharmacy team looks forward to all professional interactions!